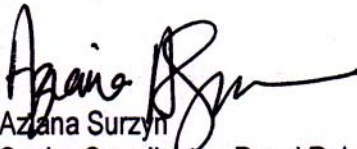


March 26, 2009

To Whom It May Concern:

Loral Wright has worked as a graphics contractor with our firm since 2002, at which time I was the Production Department Supervisor. Loral was an invaluable resource to our department, and was proactive in managing the production of multiple research reports simultaneously, with direct daily contact from our in-house staff. She worked under very specific guidelines and intense deliverable deadlines. She was able to produce reports with accuracy, quality and dependability. She is detail-oriented, reliable and easy to get along with.

Sincerely,

A handwritten signature in black ink, appearing to read "Aziana Surzyn", with a long horizontal flourish extending to the right.

Aziana Surzyn
Senior Coordinator, Panel Relations
Health Strategies Group